

Dear Investor

7 March 2023

Notification regarding the discontinuation of paper statements and the use of the South African Post Office

Due to recent developments as well as the uncertain future of the South African Post Office (SAPO), IFM has taken the decision to discontinue paper statements, and the use of SAPO, as from the 1st of April 2023.

IFM is no longer in a position to ensure your posted investment statement, which contains personal and sensitive information, reaches you timeously, or at all for that matter. During the last year we have seen numerous letters returned to us as undelivered, some of these up to three years after the date it was originally mailed.

IFM has a legal obligation to disclose specific information concerning your investment to you on a quarterly basis. Going forward, the following two methods will be available to you for receiving or accessing this information:

1. **Email statements:** IFM will contact you via email on a quarterly basis. You will receive your quarterly statement which contains all the information IFM is legally obligated to disclose to you. Please email us at admin@itransactfm.co.za should you wish to make use of this option.
2. **iReport:** IFM will register you on our online investor portal upon receipt of a fully completed and signed application form. iReport will enable you to access all your investment information, as well as an up-to-date investment statement, as and when required. The application form is available from our website (<http://www.itransactfm.co.za>), option 12 on the Document Library page.

We request that you contact us without delay with your preferred option. Please do not hesitate to contact us should you require any additional information or assistance in completing the iReport application form.

Yours sincerely



Alvera Marais
Head of Operations